Home Regions
Technical description

Safeture is adding a new option to define the home region for each user to simplify distinction between travelling and non-travelling users in the platform.
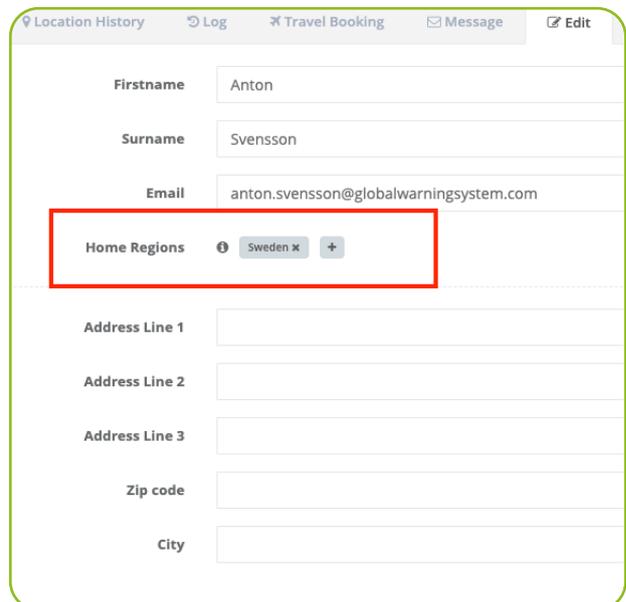
Previously, the concept of Home Country was determined by information in the user's SIM-card and/or mobile phone country prefix.

Due to restrictions in use cases where travelling users used temporary SIM cards, this solution proved inflexible as there was no way to override this in the platform.

What's new

The home region(s) will now be displayed on the web portal under the "Edit"-tab for each user and can easily be edited by any administrator with access to the user's profile by clicking the "+"-sign. The initial value is like previous versions determined by the user's SIM/phone number, but when changed it will remain the changed value, even if the user changes SIM-card in the future.
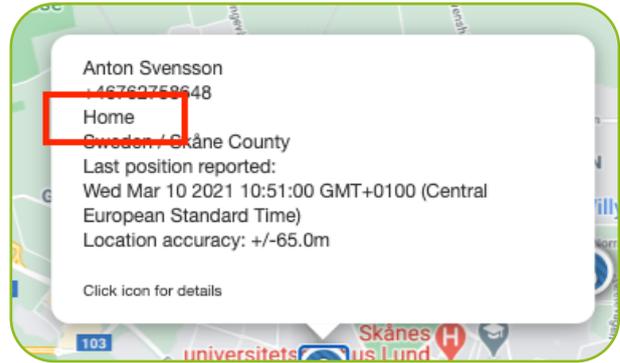
It is possible to set multiple Home Region values in order to cover cases where user's should be considered being located in their home country for multiple regions.
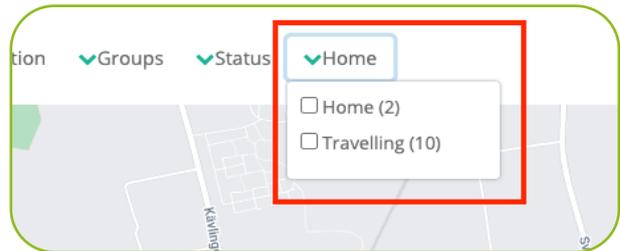
Views and filters

When a user is currently located to within any of the selected Home Regions, they will be labelled as "Home" on the map pop-up as well as detailed page for the user.
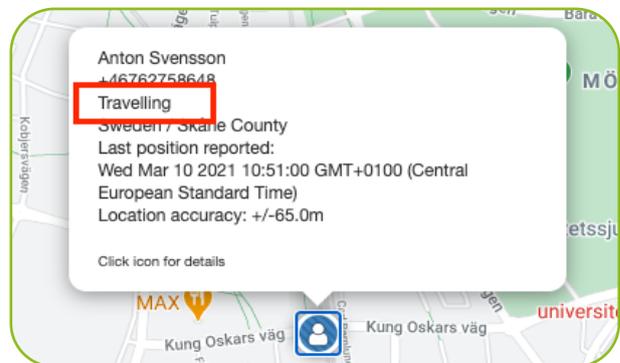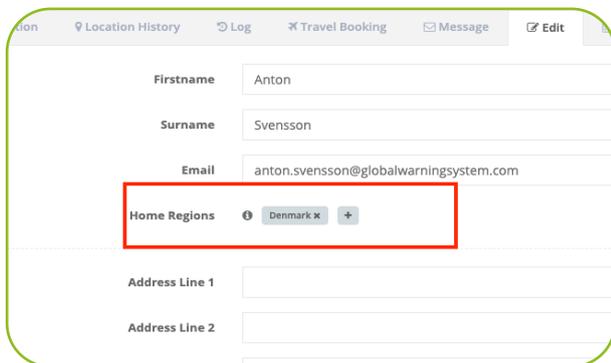

The users' travelling status can also be filtered on the map filter to make sure communication is done with the correct subset of users.

Example

When a user is located to a country not within the selected set of Home Regions:

Future updates

Currently, the option to select user Home Region is only available for administrators via the web portal. Safeture will however in the near future introduce the same setting in the app for end users (as an option) to make sure setting a correct Home Region can be part of the registration process.