



CASE STUDY

Streamlining risk intelligence for an Oil and Gas company



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Oil and Gas company with 46K Users

A multinational oil and gas organization was using multiple services from six providers to provide information on events near field assets, Travel booking data, Mass communication tools and business intelligence tools.

On deploying Safeture the organization was able to reduce six contracts to two, with Safeture providing the platform integrating all travel data, plotting field assets and facilities, mass-communication to all employees and integration with a third party risk intelligence specialist provider.

Fully deployed the Safeture solution provides instant notifications of incidents occurring near pipelines, platforms and traveler's actual location. Previously the organizations GSOC would have to monitor six platforms and receive multiple alerts in multiple formats to aid travelers and to respond to incidents near assets.

Configuration

With Safeture one portal and App fully integrated to the organizations HR system the portal is automatically maintained with Employee information including - which facility they are based at, Role, Line Manager and contact information. When employees leave the organization, they are automatically removed, and data archived and removed in line with the organizations data retention policy.

With multiple TMCs used globally Safeture provide an overarching view of travel bookings across the organisation with the central security team automatically alerted of the trips deemed as high risk, Able to step in and prepare the traveler and in country team for the trip. With travel booking integrations with the organisations many providers the Safeture portal provides the single data source for travel booking data globally with trend analysis for use by the travel managers.

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Country Manger

Country Manger config - With privacy a concern the organisation choose a Country Management configuration. Country managers are provided notifications of any travelers that have scheduled travel into their country of responsibility, when travelers arrive in country the Country manager and team are only then able to view the location updates for the travelers and app users. They also automatically receive any emergency button activations and People in Incidents notifications.

Country managers are able to view Facilities within their country(s) of responsibility and mass communicate with them along with receive notifications of incidents within the vicinity.



Home worker

Home worker apps, due to current covid-19 restrictions some employees are required to work from home. To ensure that the organisation continued to provide a duty of care, home workers were issued with apps. This provided home workers information on incidents occurring near to their location and ability to provide a daily check-in to the platform, picked up and reviewed by the HR teams. To provide privacy to home workers any access to home workers positions is restricted to a 10X10 km square on the map interface.

Client | Oil and Gas company
Solution | Streamlining Risk Intelligence



Deployment

The Safeture platform was integrated to the organizations IT infrastructure this includes Single Sign On ensuring that password policies are complied with and MDM roll out of the App to all company phone users. App users also receive a customized welcome email with link s to videos and training materials.

The Safeture onboarding team integrated all TMC integrations and email parsing for travel booking data within the project timescales.

Modules Deployed

- Safeture Portal
- Safeture Pro Application
- Analytics
- Travel Booking
- Travel Approval
- Facilities and API integration.